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Workbook Personal safety

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Chapter 6

1. Yes employees have been threatened and harm by clients who are non-compliance with medication and become aggressive and combative.
2. There is none due to the fact the patient do not have the capacity to understand the importance or the need for the medication.
3. CBI means –Crisis Prevention Institution it is a non-violent intervention.
4. CBI training is done annual.
5. No, pepper spray can be dangerous to staff or client.
6. Patients with violent combative behavior, you work with a group and lead the client in a calm and quiet area.
7. The Urban areas seem to be mostly dangerous. These are areas where crime is high, drugs, unemployment, increase of homelessness, and individuals with mental illness.
8. Mobile Crisis intervention to diffuse potentially dangerous situations. Anger management classes with counseling.
9. All incidents are documented, investigated and tracked with focus on preventing future incidents.
10. In the event, a situation can not be resolved with on grounds security personnel, local law enforcement would be contacted and existing plan implemented.
11. When dealing with aggressive patients, remain calm. Ask the team how to deal with certain patients. Avoid situations that place you at risk if possible.
12. Follow universal precautions. When in contact with any body fluids. Know to use biohazard disposal and maintain proper hand washing techniques.